



the university of texas at austin
School of Information

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WHEN: FRIDAY, NOV. 6, 2009

TIME: 12:00-1:00 & 1:00-3:00

What: Managing staff and
meeting public service needs in
a diverse community

Addressing the responsibilities
of library managers in building
collections and providing
reference services

Where: North Village Branch Library

2505 Steck Ave

Austin, TX 78757

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Managing Diversity

For more information:

<http://www.ischool.utexas.edu/~stepup>

Stepping Up 
library leaders for the 21st century